



BOOKING TERMS AND CONDITIONS

BOOKING

1. Your ticket remains the property of Limitless and is a personal revocable license which may be withdrawn and admission refused at any time upon refunding the printed purchase price. Any unacceptable behaviour likely to cause damage, nuisance, offence or injury shall entitle Limitless to eject you from the event and the ticket fee forfeited.
2. Single day passes are not available.
3. Bookings will close at the end of the last session of the event. For definition, this is 14:30 on 27th January 2021.
4. Limitless accepts no responsibility for any arrangements made to gather in groups, such as travel, social distancing arrangements, refreshments etc., to watch and participate in the online event.
5. Limitless reserves the right to cancel bookings which it reasonably suspects to have been made fraudulently.
6. It is your responsibility to check your booking; mistakes cannot always be rectified at a later date.
7. It is the responsibility of the booker to inform Limitless of any change of contact details after booking. Please note that our preferred method of contact for delegates booking is by email, so care should be taken to provide a current, valid email address.

REFUNDS

8. Should a ticket holder wish to seek a refund they should notify the Limitless booking office, events@limitlesselim.co.uk in writing immediately. The date of receipt will be the date on which any refunds are based. Please note that Limitless booking office will confirm they have received your

request for cancellation. Should you not receive confirmation, this will mean that your email or letter has not been received and therefore you will not be entitled to any refund.

9. Subject to point 8, any refunds made will be issued as follows:
Prior to 20th January 2021 – 100% less transaction fees. (1.4% + 20p per ticket)
After 20th January 2021 – No refunds available
10. While we try and ensure that all prices on our website are accurate, errors may occur. If we discover an error in the price of tickets you have ordered, we will inform you as soon as possible and give you the option of reconfirming your order at the correct price (and credit or debit your account as applicable) or cancelling your order. If we are unable to contact you, you agree that we may treat the order as cancelled. If you choose to cancel after you have already paid the incorrect ticket price for the tickets, you will receive a full refund from us.

FORCE MAJEURE

11. Should the event be cancelled due to unforeseen circumstances ticket holders will be offered tickets at a rescheduled event (subject to availability) up to the face value of the tickets or, if the ticket holder is unable to attend the rescheduled event or the event is not rescheduled, a refund. Refunds for tickets purchased prior to the date of the original event will be given up to their face value minus an administration fee. If only one day is cancelled, a partial refund may be payable corresponding to the day(s) cancelled. In order to claim your refund, please apply in writing to the Limitless office (events@limitlesselim.co.uk) stating your booking number. You must comply with any other reasonable instructions of Limitless. This does not affect your statutory rights.

12. For accounting purposes any claim must be received within 28 days from the date of the cancelled event. For clarification, this is 24th February 2021
13. In the event of Limitless Festival being cancelled or postponed, Limitless cannot be held responsible for any costs incurred by the customer for travel, accommodation or any other related service.

PROGRAMME CHANGES

14. Tickets are sold subject to Limitless having the right to alter or vary the programme due to events or circumstances beyond its reasonable control without being obliged to refund monies or exchange tickets.

CONSENT

15. **Consent to photo and video publication:** Images and video footage will be taken from the event and all delegates consent to their image being used by their attendance. Images may appear in our printed publications, on our website, or both. Child/children's names will not appear in the publications or on the website. Please note that websites can be seen throughout the world, and not just in the United Kingdom, where UK law applies.

Conditions of use: We will not include details or full names of any person in an image on website, or in printed publications. We will not include personal e-mail/postal addresses/telephone/fax numbers on our website or in printed publications. We may use group images with very general labels, such as "youth enjoying social activities" or "Ministry leaders at our event".

LIABILITY

16. Limitless accepts no responsibility for guests unable to attend the digital event due to technical

malfunction at the customers location such as internet failure, computer malfunction etc.

17. Limitless shall not have any further liability beyond the face value of the ticket purchased plus the relevant per ticket service charge. Limitless shall not be liable for any loss of enjoyment or wasted expenditure. Personal arrangements including travel, subsistence and accommodation relating to the event which have been arranged by you are at your own risk. You may wish to talk to an insurance broker to arrange cover for this eventuality.

18. Deposits paid for Limitless leaders are non-refundable.

19. Nothing in these terms and conditions seeks to exclude any liability of Limitless for death or personal injury caused by its negligence, fraud or other type of liability which cannot by law be excluded or limited.

JURISDICTION

20. Limitless may enforce these terms in accordance with the provisions of the Contracts (Rights of Third Parties) Act 1999 (the "Act"). Except as provided above, this agreement does not create any right enforceable by any person who is not a party to it under the Act, but does not affect any right or remedy that a third party has which exists or is available apart from that Act.

21. All of these terms and conditions are governed by English Law and any disputes arising out of any transaction with Limitless Elim are subject to the exclusive jurisdiction of the English Courts.

Limitless, Elim International Centre, De Walden Road, West Malvern, WR14 4DF

01684 588942

events@limitlesselim.co.uk

limitlesselim.co.uk/leaders

Elim Foursquare Gospel Alliance is a registered charity 251549 (England) and SC037754 (Scotland)